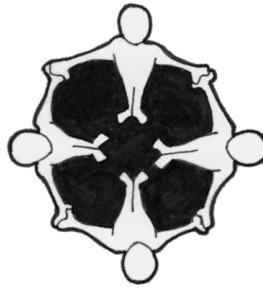


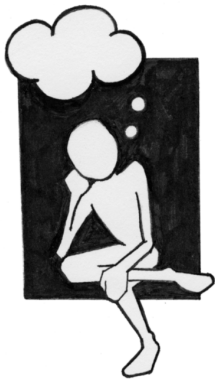
bias toward action



collaborate across boundaries



focus on human values



be mindful of process



prototype toward a solution



show don't tell